

**Jabra** GN

USER MANUAL



# EVOLVE**3** 85

Built for work. Designed for freedom.



## Say hello to a more sustainable product

IT products are associated with a wide range of sustainability risks throughout their life cycle. Human rights violations are common in the factories. Harmful substances are used both in products and their manufacture. Products can often have a short lifespan because of poor ergonomics, low quality and when they are not able to be repaired or upgraded.

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Made in Malaysia  
MODEL: HSC210W



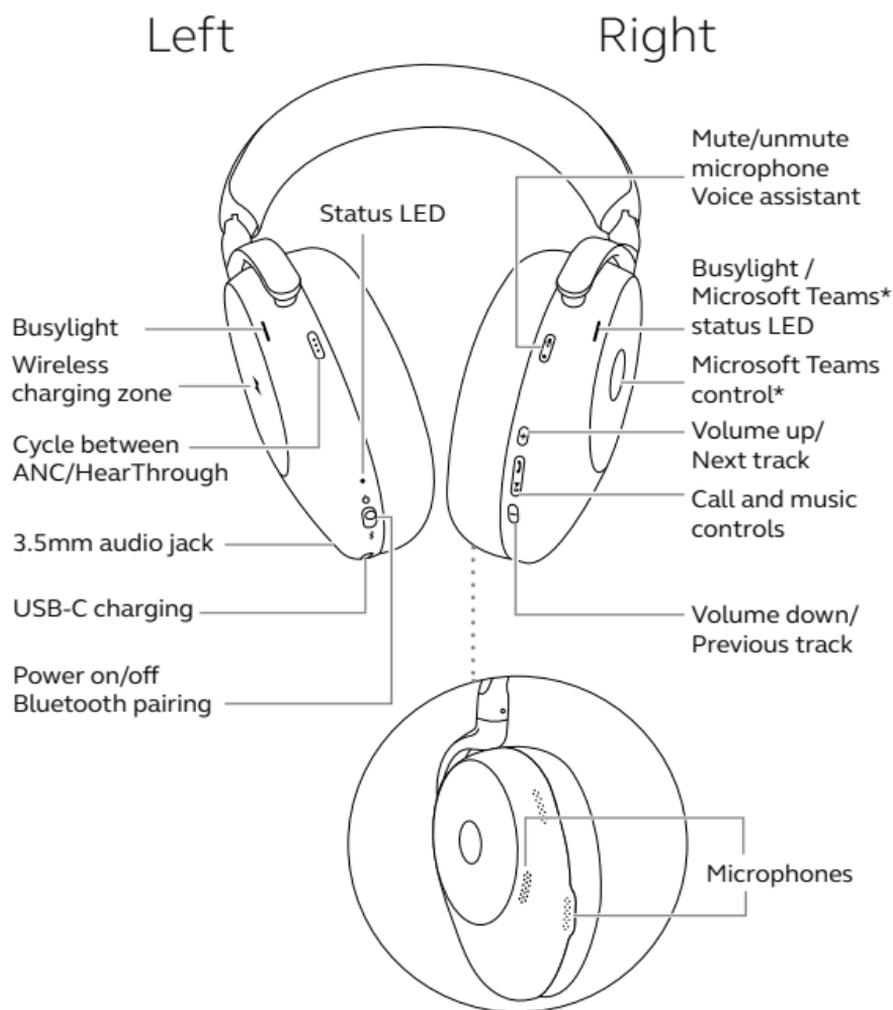
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**Declaration of Conformity** can be found on  
[www.jabra.com/doc](http://www.jabra.com/doc)

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# 1. Jabra Evolve3 85 overview



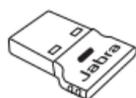
\*requires Microsoft Teams variant

## SECURITY NOTE:

Microphones can potentially be used to record private conversations.

## 1.1 Included accessories

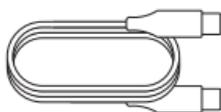
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Jabra Link 390 USB-A  
Bluetooth adapter



Jabra Link 390 USB-C  
Bluetooth adapter



USB-C to USB-C cable



3.5mm jack cable



Carry case

## 1.2 Optional accessories

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These accessories are available for purchase online.



Jabra wireless  
charging pad



Replacement ear cushions



Replaceable battery

## 2. How to wear

Wear the headset with the earcups on the correct ears. The microphones are positioned on the front of the earcups.

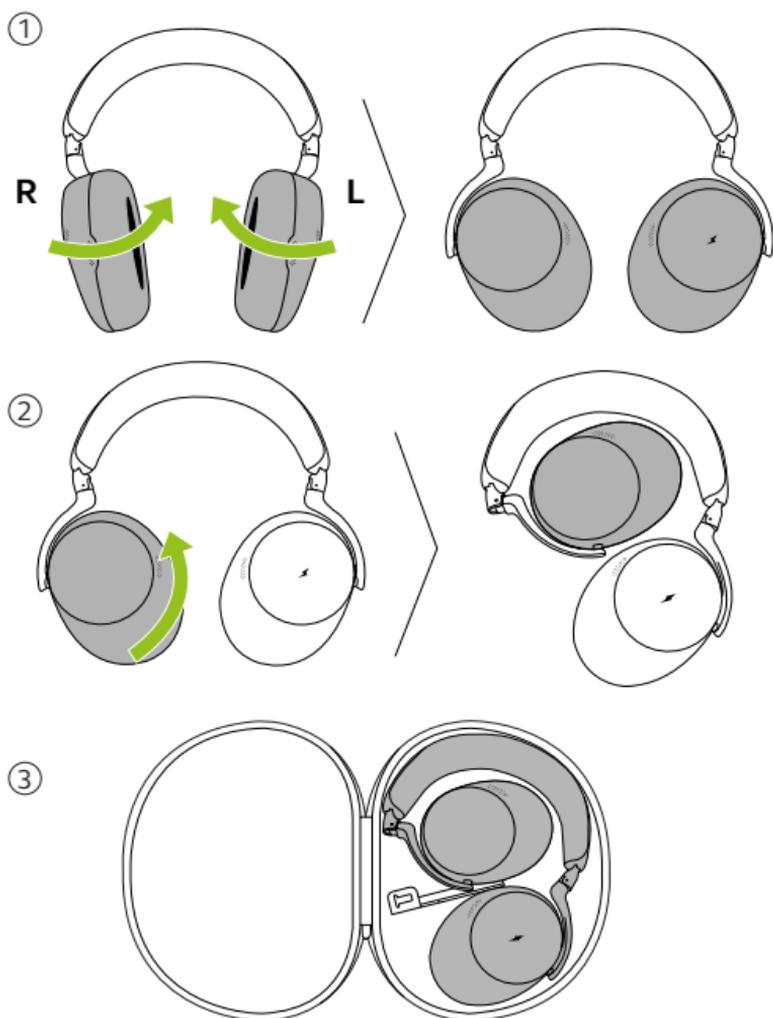
Adjust the headband so that the headset fits your head comfortably.



## 2.1 Fold flat for storage

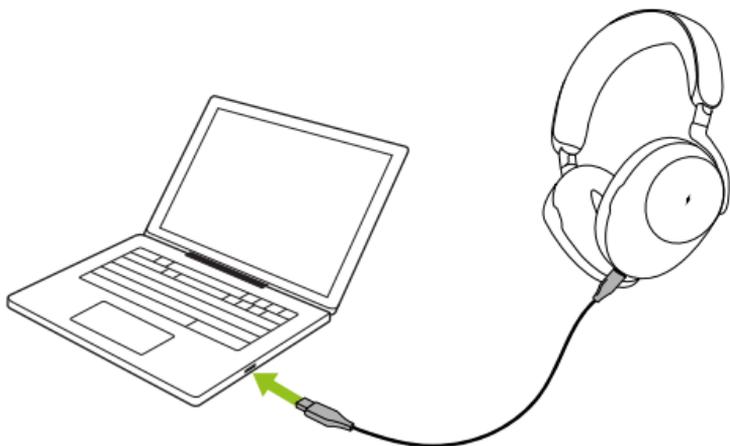
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The earcups can be folded flat for easy storage inside the carry case.



### 3. How to charge

The headset can be charged using the optional wireless charging pad, or via a USB charging cable plugged directly into the headset.

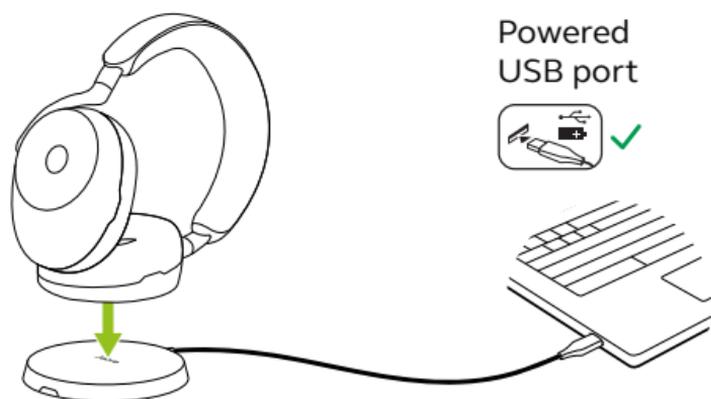


It takes approx. 3 hours to fully charge the battery. The headset battery life is up to 21 hours for calls and 55 hours for music (ANC on). If the headset is out of battery, it can be fast-charged for 10 minutes to get 10 hours of battery life for music (requires a compatible fast-charger).

### 3.1 Charge using the wireless charging pad (optional accessory)

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Connect the wireless charging pad to a powered USB port on your computer using the supplied USB charging cable, and then place the left earcup on the charging stand.



The status LED on the headset will flash white briefly to indicate the headset has been correctly placed on the charging stand.

The battery LED will then briefly flash green, yellow or red to indicate the current battery charging status. When the LED turns solid green, the headset is fully charged.

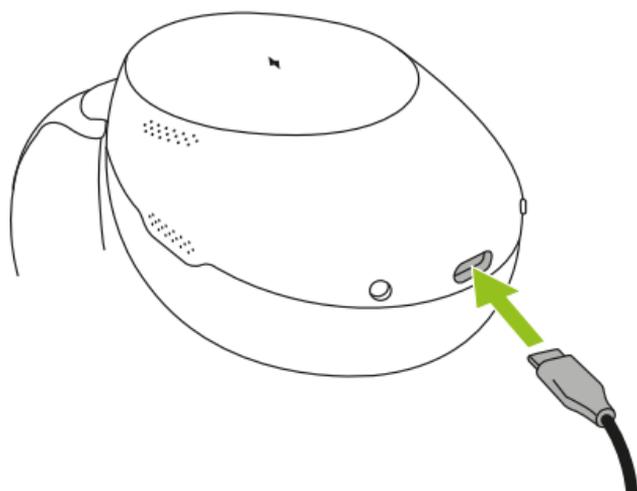
It takes approx 3.5 hours to fully charge the battery using the wireless charging pad.

## 3.2 Charge using USB charging cable

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Plug the USB charging cable into the USB-C charging port on the left earcup and any available USB-C port on your computer or compatible charger. It is recommended to charge the headset using the supplied Jabra charging cable, however it is possible to use a compatible charging cable.

Left earcup



## 3.3 Sleep mode

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When the headset is powered on, but not being used, it will automatically enter sleep mode after 4 hours to conserve battery. To exit sleep mode, simply press any button or wear the headset.



After 20 hours of sleep mode, the headset will power down completely. To power the headset on, slide the On/Off switch to Off and then On.

The length of time before the headset enters sleep mode can be adjusted using the Jabra Plus app.

**NOTE:** When the headset is paired with the Apple Find My app, Sleep mode will not power off the headset.

## 4. What the LEDs mean



### BUSYLIGHT/MICROSOFT\* LED

- Busylight
- Incoming call
- (slow flash) Headset is trying to connect to Microsoft Teams. Will time out after 10 seconds\*
- (fast flash) Microsoft Teams notification\*
- Signed into Microsoft Teams

### STATUS LED

- Power on/Battery full
- Battery medium
- Battery low
- Battery critically low
- Pairing mode
- Resetting
- Headset placed on wireless charging pad

LED

- Microphone muted
- Plugged into computer and signed into Microsoft Teams\*
- (slow flash) Headset is trying to connect to Microsoft Teams. Will time out after 10 seconds\*
- (fast flash) Microsoft Teams notification\*
- Bluetooth connection
- Streaming music/media
- Incoming call/Active call

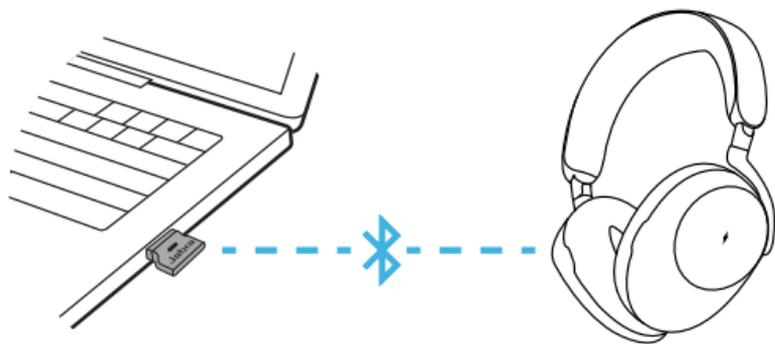
\*requires Microsoft Teams headset variant

# 5. How to connect

## 5.1 Connect using Bluetooth adapter

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Plug the supplied Bluetooth adapter into a USB port on your computer. The Jabra Evolve3 85 and the Bluetooth adapter are pre-paired and ready for use out of the box. The Bluetooth range is up to 30 meters or 100 feet.



To hear audio in the headset you may need to select the Jabra Link 390 Bluetooth adapter as the playback device in your operating system's audio settings.

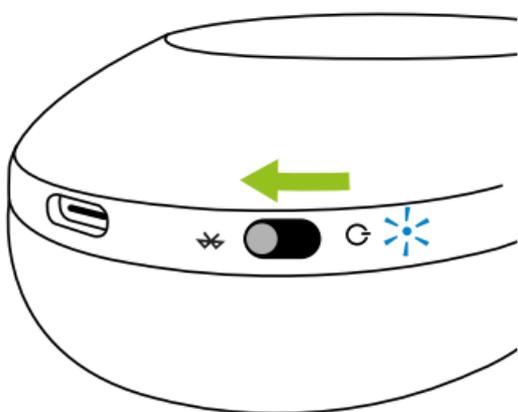
To manually pair the Jabra Evolve3 85 with the Jabra Link 390 Bluetooth adapter, download and use the Jabra Plus app.

## 5.2 Pair using Bluetooth

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1. Slide the **On/Off** switch on the left earcup to the **Bluetooth** position and hold it there until the status LED flashes blue and you hear an announcement in the headset.

Left earcup



2. Go to the Bluetooth menu on your computer or smartphone and select the Jabra Evolve3 85 from the list of available devices.

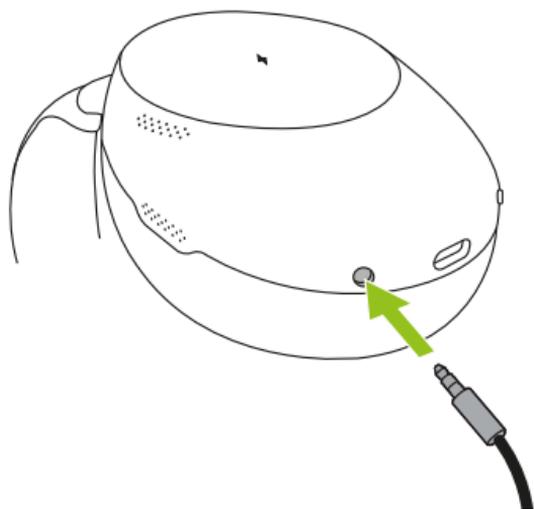
### **SECURITY NOTE:**

The headset uses a secure Bluetooth connection with an encryption key size of 128 bits. If your Bluetooth device does not support secure connections, it will not be able to pair or connect to the headset.

## 5.3 Connect to 3.5mm jack port

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Plug the supplied audio jack cable into the 3.5mm jack port on the headset.

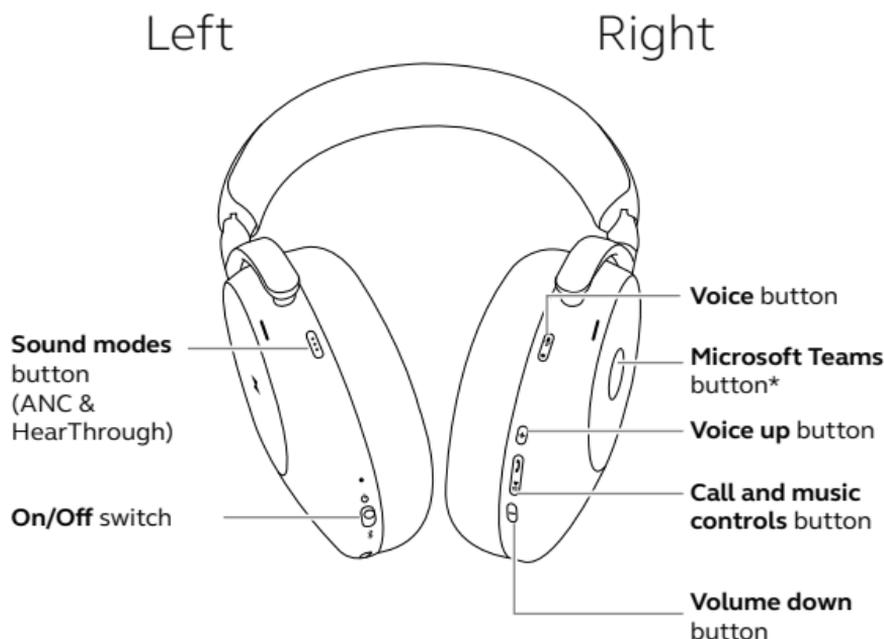


When connected to a device using the audio jack cable, the headset microphone and Bluetooth are disabled. If the headset is plugged into a smartphone, the smartphone's microphone will be used for calls.

The volume and ANC/HearThrough can be controlled using the buttons on the headset.

The headset cannot be charged using the audio jack cable.

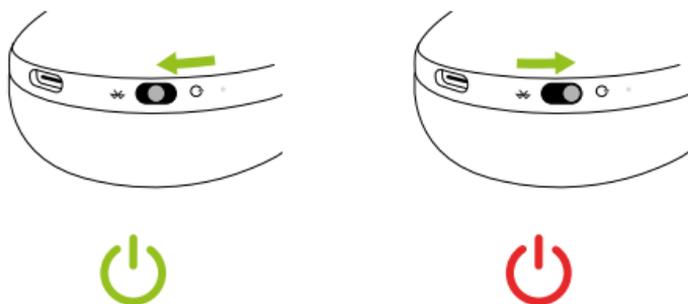
# 6. How to use



\*requires Microsoft Teams variant

## 6.1 Power on/off

Slide the **On/Off** switch on the left earbud to the **On** or **Off** position to power the headset on or off.

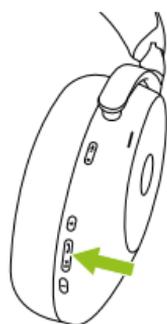


## 6.2 Calls & music

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### Right earcup    Calls & music

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Play/pause music

Press the **Call and Music** button

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Answer call

Press the **Call and Music** button

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End call

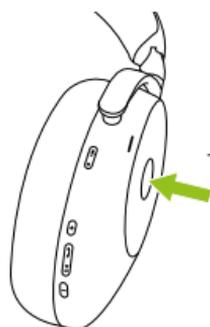
Double-press the **Call and Music** button

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Reject call

Double-press the **Call and Music** button

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Bring Microsoft Teams to foreground on computer

Press the **Microsoft Teams** button\* (when signed into Microsoft Teams)

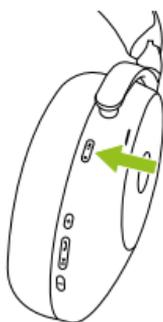
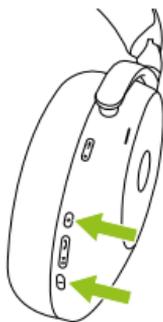
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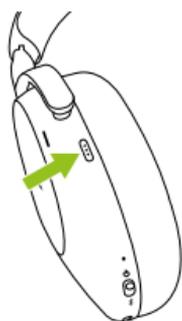
Raise/lower hand during Microsoft Teams meeting

Press and hold (1 sec) the **Microsoft Teams** button\* (when signed into Microsoft Teams)

\*requires Microsoft Teams variant

Adjust volume	Press the <b>Volume up</b> or <b>Volume down</b> button, when listening to music or on a call
Next track	Press and hold (1 sec) the <b>Volume up</b> button
Previous track	Press and hold (1 sec) the <b>Volume down</b> button to go back to the previous track
Hear battery and connection status	Press the <b>Volume up</b> or <b>Volume down</b> button, when not listening to music or on a call
Activate Voice Assistant (i.e. Siri, Google Assistant)	Press and hold (1 sec) the <b>Voice</b> button, when not on a call
Mute/unmute microphone	Press the <b>Voice</b> button, when on a call





Cycle between  
ANC and  
HearThrough

Press the **Sound modes** button

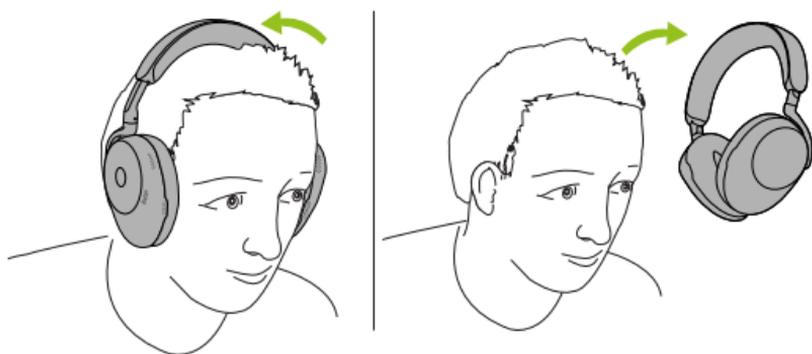
**Sound modes** can be configured using Jabra Plus.

Turn Sound modes on/off

Press and hold (1 sec) the **Sound modes** button

## 6.3 On-head detection

The headset has built-in sensors that can detect when the headset is being worn and will perform different actions depending on if the headset is being worn or not.



## **AUTO-PAUSE MUSIC**

When listening to music, taking off the headset will automatically pause the music. Wear the headset again to automatically resume the music.

## **BUSYLIGHTS**

When the headset is being worn and you are on a call, the BusyLight LEDs on the headset will automatically light up red to indicate you are busy.

## **MICROSOFT TEAMS STATUS\***

The Microsoft Teams status LED (right earcup) will only indicate Microsoft notifications when the headset is not being worn.

Head detection can be configured using the Jabra Plus app.

### **SECURITY NOTE:**

On-head sensors can potentially be used to detect the presence of a user.

\*requires Microsoft Teams variant

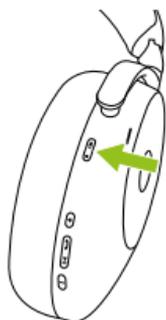
## 6.4 Voice Assistant

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The Jabra Evolve3 85 enables you to speak to Siri or Google Assistant on your smartphone using the **Voice** button on the right earcup.

Right earcup

Voice Assistant



Activate Voice Assistant (i.e. Siri, Google Assistant)

Press and hold (1 sec) the **Voice** button, when not on a call

## 6.5 Busylights

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The Busylights on the headset automatically light up red when you are on a call to indicate that you are busy to people nearby. To manually switch the Busylights on/off, press the **Volume up** and **Volume down** buttons at the same time.



Busylight settings can be configured using the Jabra Plus app.

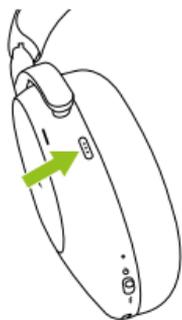
## 6.6 Active Noise Cancellation (ANC)

---

Active Noise Cancellation (ANC) counters noise. It detects and analyzes the pattern of incoming sound, and then generates an antinoise signal to cancel it out. As a result, you experience a reduced level of surrounding noise.

ANC settings can be configured using the Jabra Plus.

**Left earcup**    **ANC**



Turn on ANC

Press the **Sound modes** button to cycle through the available Sound modes until ANC is announced

## 6.7 HearThrough™

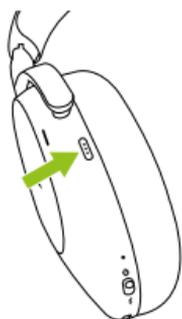
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HearThrough utilizes the built-in microphones to enable you to pay attention to your surroundings and engage in conversation without needing to remove the headset.

HearThrough settings can be configured using the Jabra Plus app.

Left earcup

HearThrough



Turn on  
HearThrough

Press the **Sound modes** button to cycle through the available Sound modes until HearThrough is announced

## 6.8 Multiuse

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The headset can be paired with up to eight Bluetooth devices and connected to two Bluetooth devices at once (e.g. the Jabra Link 390 and a smartphone, or two Bluetooth devices). The headset can accept multiple incoming calls from either device.

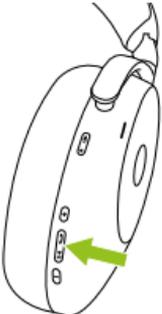
To pair with two Bluetooth devices, use the normal pairing process separately for each Bluetooth device.

Note: Voice assistant will be activated on the last connected Bluetooth device.

## 6.9 Multiple call handling

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The headset can accept and handle multiple calls at the same time.

Right earcup	Multiple call handling	
	End current call and answer incoming call	Press the <b>Call and Music</b> button
	Put current call on hold and answer incoming call	Hold (1 sec) the <b>Call and Music</b> button
	Switch between held call and active call	Hold (1 sec) the <b>Call and Music</b> button
	Reject incoming call, when on a call	Double-press the <b>Call and Music</b> button

## 6.10 Audio notifications

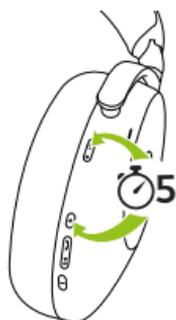
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Audio notifications from the headset guide you through pairing or will give you headset status updates (e.g. connection and battery status).

Audio notifications are enabled by default.

**Right  
earcup**

**Voice notifications**



Turn Audio  
notifications  
on/off

Press and hold  
(5 sec) the **Voice**  
button and the  
**Volume up** button  
until you hear an  
announcement in the  
headset

---

Audio notifications can be configured using the Jabra Plus app.

For the latest list of supported languages, refer to Jabra Plus.

## 6.11 How to reset

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Resetting the headset clears the list of paired devices and resets all settings.

**Right  
earcup**

**Reset headset**



Reset pairing  
list and settings

Ensure the headset is powered on and you are not on a call. Then press and hold (3 sec) the **Call and Music** button and the **Volume up** button simultaneously until the LED lights up pink and you hear an announcement in the headset

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The headset must be re-paired to your Bluetooth device after it has been reset. The headset can also be reset using the Jabra Plus app.

## 6.12 Apple Find My

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To add your Jabra device to the Apple Find My network:

1. Simultaneously press the **Volume down** button and **Voice** button on the headset to activate Apple Find My pairing mode. The LED on the headset will flash yellow.
2. On your iPhone, add the Jabra device to the Apple Find My network. The LED on the headset will stop blinking.

## 6.13 Google Find Hub

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Your Jabra device can be added to the Google Find Hub after it has been paired with a Google phone.

# 7. Software and firmware

## 7.1 Jabra Plus

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Jabra Plus is software for your computer or smartphone that is designed to support, manage and enable optimal functionality for Jabra devices.

## 7.2 Firmware updates

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The Jabra Evolve3 85 and Jabra Link 390 Bluetooth adapter firmware can be updated using Jabra Plus.

Jabra provides free security and maintenance software updates for at least five years from the later of your purchase date or the product's final manufacturing date. For third-party operating systems (e.g. Microsoft, Google), we ensure that, at certification, the vendor offers free updates for devices meeting the required hardware specifications, which Jabra products do.

# 8. Support

## 8.1 Warranty

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Jabra offers at least 1 year of warranty included free of charge, plus additional years of extended warranty, so the total warranty can be at least 5 years. An extended warranty is possible to purchase together with the product, for the maximum cost of 15% of MSRP per year. When purchasing this product from your preferred Jabra provider, request to also purchase extended warranty

## 8.2 FAQ

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View the FAQs on [Jabra.com/help/evolve3-85](https://www.jabra.com/help/evolve3-85)

## 9. How to care for your device

- Always store the headset in the supplied case.
- To prevent the depletion of the battery lifetime or capacity, avoid storing the headset in hot or cold environments, such as a closed car in summer, or in winter conditions.
- It is recommended to store the headset between -10°C and 55°C (14°F and 131°F).
- Do not store the headset for extended periods of time without recharging it (maximum three months).
- To clean the ear cushions and headband, remove the ear cushions and then brush away any dust or debris. Wipe the ear cushions and headband with a cloth dampened with warm water and a drop of mild soap. Dry with a clean, dry cloth.